



**Student Support Services Evaluation**  
**Career, Counseling, and Disability Support**

Please return form to Student Support Services or email to [sss@highlands.edu](mailto:sss@highlands.edu)

**How did you learn about Student Support Services (SSS)?**

- Personal Referral                       Published Information                       Other \_\_\_\_\_

**How would you describe the SSS Staff? Check all that apply.**

- Friendly                                       Courteous                                       Professional  
 Uncaring                                       Rude     Other \_\_\_\_\_

**What services or resources did you use today? Check all that apply.**

- Counseling                                       Disability Support                                       WIA  
 Career Assessment                                       Other \_\_\_\_\_

**Please check the appropriate box:**

	<b>Always</b>	<b>Sometimes</b>	<b>Never</b>
The requesting and receiving of services was convenient	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I felt comfortable talking with the staff about my needs and requests	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The staff was helpful in assisting me with my needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Overall, how would you rate the service provided by Student Support Services? Check all that apply.**

- Positive                                       Effective                                       Helpful  
 Negative                                       Ineffective                                       Not Helpful

**Would you like to offer Student Support Services any suggestions or comments? Please use the back of this form.**