



Get help with OneUSG Connect

There are several ways you can get assistance from OneUSG Connect Support!



Call for support
1-877-251-2644



Send an email
oneusgsupport@usg.edu



Submit a ticket

Use the Help tile in OneUSG Connect. Complete the form to open a ServiceNow ticket for assistance.

Every page in OneUSG Connect has a **Help** tile that links to the form.



Contact OneUSG Connect Support

Complete and submit this form to report an issue or request help with OneUSG Connect. Be sure to include as much detail as possible related to the issue or question.

Self Service Training

If you need step-by-step instructions on how to perform tasks in Self Service, view the how-to videos and job aids below:

- [Employee Self Service: How-To Videos and Job Aids](#)
- [Faculty Data Self Service: How-To Videos and Job Aids](#)
- [Manager Self Service: How-To Videos and Job Aids](#)

Employee Name:

Business Email:

Institution:

Subject:

