



Get help with OneUSG Connect

The USG Shared Services Center (SSC) is the first point of contact for OneUSG Connect support. There are several ways you can get assistance!



Call for support
1-877-251-2644



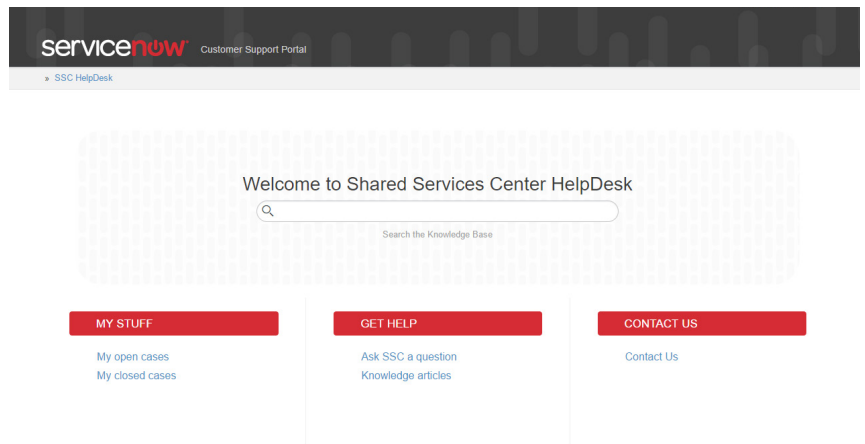
Send an email
sscsupport@ssc.usg.edu



Submit a case

Use ServiceNow to get assistance from the SSC Helpdesk by submitting and tracking your cases.

Every page in OneUSG Connect has a **Help** file. Click this button to get to ServiceNow and submit a case.



KNOWLEDGE BASE! In addition to submitting and tracking cases in ServiceNow, employees can also search a knowledge base for information, videos, and job aids.