

Important changes are coming to your prescription benefit plan

[Date]

Jane Doe
1234 Main St
Any town, Any city, 12345

Dear Jane Doe

Starting **March 1, 2018, the amount of opioid medication your prescription benefit plan will cover is changing. Your medication(s) affected by this change, and the new limits are listed below.**

Why this change is happening:

These limits are being updated to help ensure that your use of opioid medication for pain management is safe.

Your medication(s) affected by this change is listed below with the new limits* for prescriptions filled at local pharmacies or delivered by mail.

MEDICATION	RETAIL PHARMACY LIMIT	MAIL SERVICE LIMIT
«DRUG_LABEL_NM»	«RETAIL_LIMIT»	MAIL_LIMIT»

What to do before [DATE]:

Let your doctor know that there are new limits to the amount of your medication that your plan will cover. If your doctor decides that a different quantity of medicine is right for you, you or your doctor can request prior authorization for coverage.

We encourage you to talk to your doctor today about this change to your prescription benefit plan. If you have questions about your plan benefits, please visit **Caremark.com** or call the Customer Care number on the back of your member ID card.

Sincerely,

Your Customer Care Team
CVS Caremark