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| |  |  | | --- | --- | | |  | | --- | | cid:image001.jpg@01D15E86.DE0C4630 | | | |  | | --- | | **You will receive your new Optum® payment card soon!** | | Your new Optum card will arrive by March 1, 2016. Here is what you need to know about your new card: | | |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | **•** | This new card will replace your existing card. **Do not discard** **your old card until after March 1!** | | **•** | Your new card will function the same as your current card. | | **•** | There is a 1-day period on March 1 when neither payment card will work. This is necessary to ensure that the new card is functioning properly. If this creates an inconvenience for you, please contact customer service by calling the number on the back of your card to discuss alternative options. | | cid:image002.gif@01D15E86.DE0C4630 | | | **Key Dates** | | **February 29, 2016:** Your current card will work through the end of this day. After this date, your current card will no longer work and transactions will decline. **March 1, 2016:** There will be a mandatory 1-day period when neither card will work. **March 2, 2016:** You will be able to use your new Optum card beginning on this date.  **Note: Even if you currently have an Optum card, you will receive a new Optum card** | | A list of Frequently Asked Questions (FAQs) about the new card is attached to this email. These key dates, as well as the list of FAQs, will also be available when you log in to your account at [www.MyCDH.Optum.com](http://www.mycdh.optum.com/). | | **New MyCDH by Optum Mobile App coming soon!** | | |  |  | | --- | --- | | The new **MyCDH by Optum** mobile app will be available for download for Android the week of February 8th and iOS (Apple) the week of February 15th. Take advantage of our industry-leading mobile app for your Apple and Android devices available in iTunes and Google Play store. Access your accounts and enjoy new contribution, claim and reimbursement features from anywhere. Data fees and usage rates may apply check with your cellular phone service provider. | cid:image003.gif@01D15E86.DE0C4630 | | | **Questions?** | | If you have additional questions regarding your new card, please contact Customer Service using the phone number on the back of your payment card (this phone number will not be changing). Representatives are available Monday through Friday, 8 am – 8 pm ET. | | We are excited about this transition and look forward to helping you make the most of the account as you plan, save and pay for health care. | | Sincerely, OptumHealth Financial Services | | |
| |  | | --- | | 11000 Optum Circle, Eden Prairie, MN 55344 | | Optum® and its respective marks are trademarks of Optum, Inc. All other brand or product names are trademarks or registered marks of their respective owners. Because we are continuously improving our products and services, Optum reserves the right to change specifications without prior notice. Optum is an equal opportunity employer. | | Health savings accounts (HSAs) are individual accounts offered by Optum Bank®, Member FDIC, and are subject to eligibility requirements and restrictions on deposits and withdrawals to avoid IRS penalties. State taxes may apply. Fees may reduce earnings on account. Flexible spending accounts (FSAs) and health reimbursement accounts (HRAs) are administered by OptumHealth Financial Services and are subject to eligibility and restrictions. The content on this website is not intended as legal or tax advice. | | Click [here](file:///C:\Users\amcgeeh\AppData\Local\Microsoft\Windows\Temporary%20Internet%20Files\Content.Outlook\PJ8GL6F1\%25%25unsub_center_url%25%25) to unsubscribe. | | © 2016 Optum, Inc. All rights reserved. A14778 53507-012016 | |