



<Date>

<Plan Member Name>

<Street Address>

<City, State Zip>

**Important notice of a change to  
your prescription benefit plan.**

See how you can avoid paying full  
price for the medicine listed below.

Dear <Plan Member Name>:

The CVS/caremark® pharmacy staff continually reviews medicines, products and prices for your plan sponsor. This helps your plan sponsor to make sure the medicines that work well and are cost-effective become part of your drug benefit plan. As part of this effort, there are changes to your drug benefit plan that could affect your current medicine choices.

**As of [DATE], your current medicine(s) listed below will no longer be covered. You will pay the full amount for this medication unless you change to a covered option.**

The good news is that there are other covered options available. We are working with your doctor to see if an alternate medication may be right for you. If so, your doctor will provide us with a new prescription and we will contact you to help you get started on the new medication.

**Your current medicine**

<non-preferred drug>

**Your covered options in  
the same medication class:\***

<preferred drugs>

For more information, visit [www.caremark.com](http://www.caremark.com) for a complete list of participating pharmacies in your network, learn more about these medicine options and costs, and to find your most up-to-date savings opportunities throughout the year.

You can also call the CVS/specialty™ team toll-free at **1-800-237-2767** for personalized education, counseling, convenient delivery and access to a pharmacist 24 hours a day, seven days a week.

Sincerely,

Your Pharmacy Team

Please note: If your doctor thinks there is a clinical reason why one of these covered options won't work for you, your doctor can call us toll-free at 1-866-814-5506 to request approval for your current medicine(s).

\*Certain drug options identified above may be subject to additional prior authorizations or other plan design restrictions. Please consult your plan for further information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS/caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information. This document contains references to brand-name prescription medicines that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS/caremark.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information

87-31065b 092815

TDD: 1-800-863-5488