

<Date>

Looking to save on prescription costs this year? Ask your doctor to choose medicines with a lower copay.

<Plan Member Name> <Street Address or MBR_LAST4> <City, State Zip or «CLIENT_LVL1», «CLIENT_LVL2», «CLIENT_LVL3»

Dear <Plan Member Name>:

Based on the prescription benefit coverage approved by <plan sponsor>, we are writing to inform you that, starting <Date>, there may be a copay* increase for the medicines listed below:

<Medicine Names>

To avoid paying more for your prescriptions, we encourage you and your doctor to consider changing to a preferred medicine on your benefit plan's drug list, which may have a lower copay. Your doctor is the most qualified person to balance quality and cost considerations in choosing the most appropriate medicines. However, changing to a different medicine is not required by your plan.

Your next steps:

- Ask your doctor to consider changing your prescription to a preferred medicine on your benefit plan's drug list, which may have a lower copay and cost you less. Your doctor may consult **www.druglist.com** for options.
- If possible, ask your doctor to consider a generic medicine which will usually have the lowest copay. Your doctor is the most qualified person to balance quality and cost considerations.
- Visit **www.caremark.com** to view your benefit plan's drug list and check drug costs to see how much you can save by using preferred medicines. You may also call us toll-free at the number on your Prescription Card.

We hope you find this information helpful when looking for ways to save on your prescription costs.

Sincerely, Your Clinical Services Team

^{*}Copayment, copay or coinsurance means the amount a plan member is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan.

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