

Veterans Affairs FAQs

- ➔ **Who do I contact about VA Education benefits?** *Contact GHC Veterans Affairs Coordinator, Amy Wise, Rm 181- Cartersville Campus, 678-872-8005, awise@highlands.edu*
- ➔ **What do I need to do to set up my VA benefits for next semester?** *Fill out the Veterans Enrollment Form, each semester (form is available online). And provide a copy of your Certificate of Eligibility from VA, with a Member 4 copy of the DD214*
- ➔ **How do I apply for Tuition Assistance, MyCAA, Voc Rehab/VAVR Book Voucher?** *Contact Leslie McCumbers, Business office 3rd party billing coordinator: lmccumbe@highlands.edu*
- ➔ **Can I waive the out-of-state tuition, if I'm Military or a Spouse/Dependent?** *Submit the Out-of-State Tuition Waiver Application for Military and Military-Connected Students along with supporting documents to residency@highlands.edu for review*
- ➔ **How do I turn in my shot records, if I had all my shots in the military?** *Attach a DD214 to your Immunization form, if separation date is within the last 5 years*
- ➔ **Does GHC accept Transfer Credit from the Military?** *GHC provides exemptions for PHED 1020: First Aid/CPR and PHED 1100: Personal Fitness. Additional military credit is reviewed and approved by the Registrar, from an official Joint Services Transcript, visit: <https://jst.doded.mil/official.html>*
- ➔ **Does GHC Waive the application fee for Military or their family members?** *Yes, the online application fee is waived for qualifying Veteran/Active Military applicants only*
- ➔ **What other scholarships are Military students eligible for?** *Students should always apply for FAFSA and/or any Institutional Scholarships available*
- ➔ **What happens to my VA benefits if I Drop a class?** *Always notify va@highlands.edu when making changes to your schedule. The reduction may result in a student debt, if it does not qualify as mitigating circumstances.*
- ➔ **Who do I contact, to ask about possible VA benefits to use – if I am unsure?** *VA Education: 1-888-442-4551, GHC does **not** determine eligibility of VA education benefits.*
- ➔ **Will my classes be dropped for non-payment if I have VA Benefits?** *Complete the Veterans Enrollment form **each** semester, prior to the payment deadline. Depending on the benefits you are eligible for – GHC may be able to place a hold on your account.*
- ➔ **Where is the Veterans office on campus?** *The Veterans Resource Center and VA work study students can assist students at Floyd (W-201), Cartersville (A-182) and Pauling (414)*
- ➔ **Why do I have a TP Hold on my account?** *The 3rd Party Hold is used for Tracking VA benefits paid directly to GHC from VA. The TP Hold does **not** prevent registration for an upcoming term*
- ➔ **Should I take classes on campus or online?** *For students using Ch. 33 Post 9/11 GI Bill, VA requires attendance in at least 1 class on campus for the full term - to qualify for the full housing allowance. Also, partial term classes can affect the housing allowance. GHC does not determine eligibility, we rely on the VA Rate of Pursuit calculator to help determine pay rates and eligibility.*
- ➔ **I still have questions; I would like to talk to someone:** *Submit a ticket to va@highlands.edu*